



# CUSTOMER RESOURCES

## Knowledgeable and Friendly Staff

Our team of Insurance Professionals are available to answer your policy questions Monday - Friday 9:00AM - 5:00PM EST

## Secure On-Line Payments

Pay your premium safely and securely online through your checking account.

## Reliable Claims Services

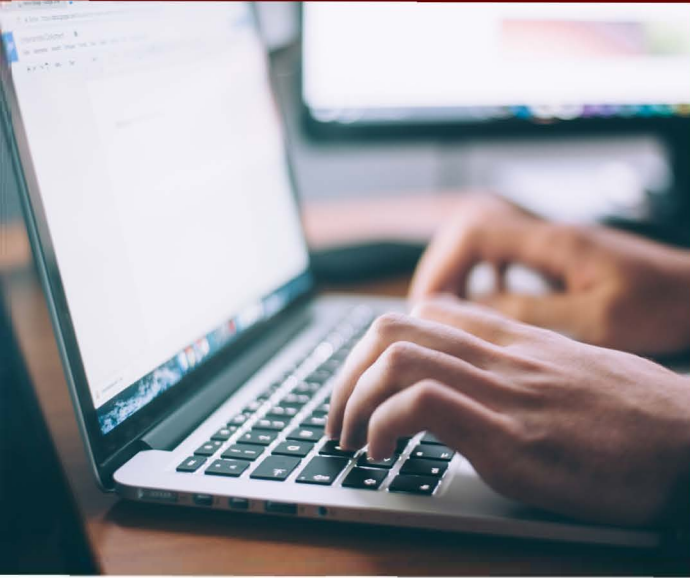
Our staff and vendors work together to ensure an accurate assessment of your coverage and damages. We are dedicated to provide a quick and fair evaluation of your claim so you can get back to your normal way of life.

## 24-Hour Policy Information

Access our Integrated Voice Response (IVR) system to obtain information on billing and coverages by calling our toll-free customer service line.

## Electronic Delivery of Policy Documents

Receive your policy and notices electronically, eliminating paper and clutter from your life.



# CONTACT US

## CORPORATE HEADQUARTERS

P.O. Box 15409  
Tallahassee, FL 32317

## CLAIMS DEPARTMENT

Toll-Free: 888-388-2742  
Fax: 850-521-0077  
claims@capitol-preferred.com

## CUSTOMER SERVICE DEPARTMENT

Toll-Free: 800-734-4749  
Fax: 850-521-0077

*For appointment information please contact:*

## MARKETING DEPARTMENT

866-471-8855  
marketing@capitol-preferred.com



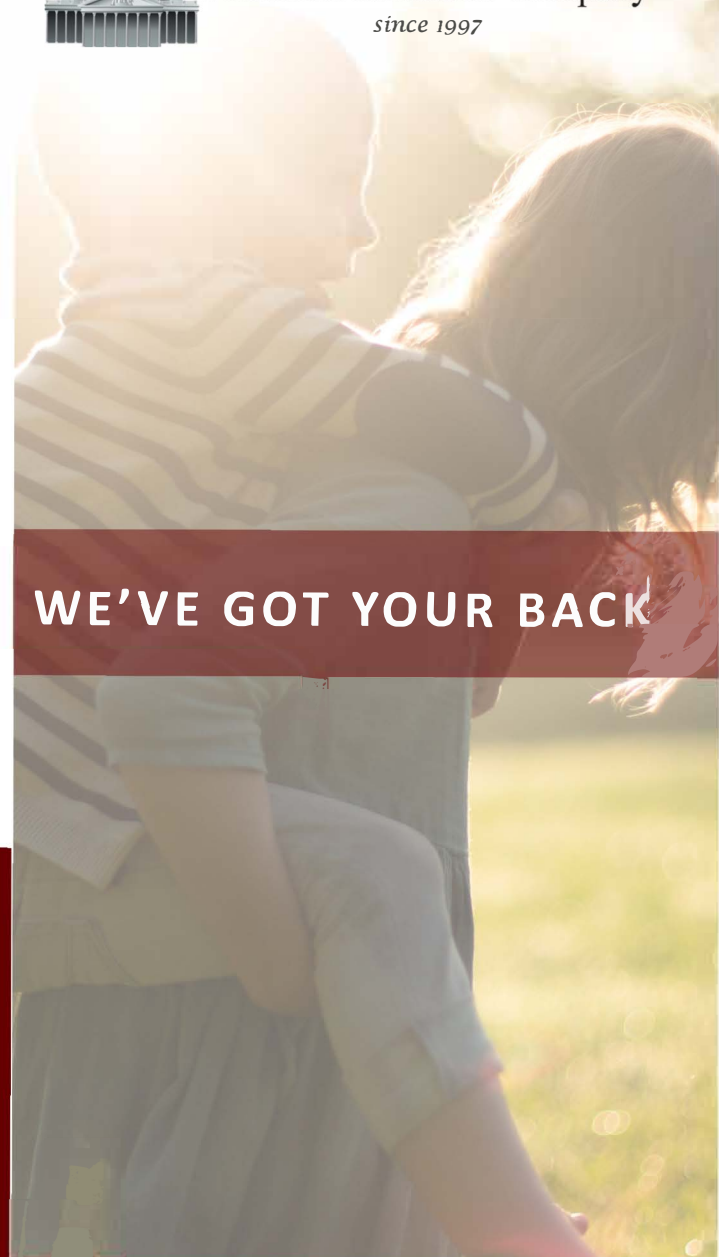
# CAPITOL

Preferred Insurance Company  
www.capitol-preferred.com



# CAPITOL

Preferred Insurance Company  
since 1997



## WE'VE GOT YOUR BACK

www.capitol-preferred.com





# PRODUCTS + SERVICES

- Homeowners (HO2, HO3)
- Dwelling Fire (DP1, DP2 and DP3)
- Condominium (HO6)
- Renters (HO4)
- Flood Insurance\*
- Identity Theft Protection
- Equipment Breakdown Coverage
- Extended Replacement Cost Coverage

All products may not be available in your area.  
Contact the Marketing Department at  
866-471-8855 | [marketing@capitol-preferred.com](mailto:marketing@capitol-preferred.com)

*\*Preferred Managing Agency is the exclusive  
Managing General Agency for CPIC. CPIC is an  
appointed "WYO Carrier" for National Flood  
Insurance Program.*

## REINSURANCE

All of our reinsurance carriers are approved by the Florida Department of Financial Services Office of Insurance Regulation, South Carolina Department of Insurance, or the Louisiana Department of Insurance and are AM BEST RATED A OR BETTER.

For more info, contact the Marketing Department  
866-471-8855  
[marketing@capitol-preferred.com](mailto:marketing@capitol-preferred.com)

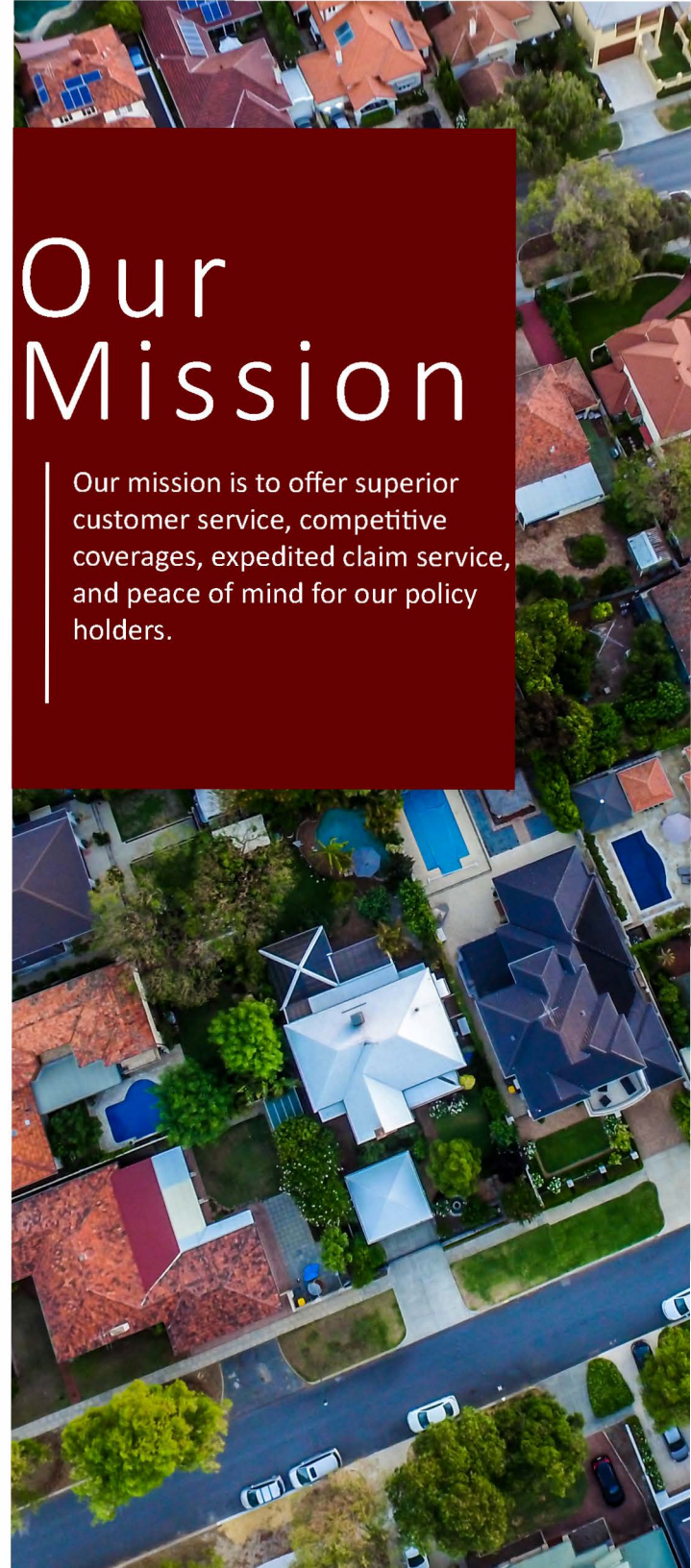
## FINANCIAL RATING

CPIC has been assigned a Financial Stability Rating (FSR) of A-Exceptional by Demotech, Inc. This level of FSR is based on maintaining positive surplus as regards to policyholders, liquidity of invested assets, an acceptable level of financial leverage, reasonable loss and loss adjustment expense reserves and realistic pricing.

To review our financial rating,  
visit [WWW.DEMOTECH.COM](http://WWW.DEMOTECH.COM)



The information in this pamphlet is not intended to fully describe the available coverages under any policy. Please consult the policy for further information.



# Our Mission

Our mission is to offer superior customer service, competitive coverages, expedited claim service, and peace of mind for our policy holders.

## OUR STORY

Capitol Preferred Insurance Company, Inc. (CPIC) commenced business in April 1998. Since that time, we have provided Florida, South Carolina and Louisiana independent agents with a line of competitive products and services for their customers. Today, we service over 56,000 policies in Florida, South Carolina and Louisiana.

CPIC has formed lasting relationships with our agents and provides financial comfort to our policyholders. Protecting our policyholders' home or investment property is very important to our company. We strive to provide each policyholder with a policy that can meet their needs.

Our surplus and financial position provides us with the capacity to offer our customers the right coverages at the right price.

Currently, CPIC has over \$27 million in surplus and is in excellent financial standing with Office of Insurance Regulation as well as Demotech.